

Abstract

The invention includes an emergency services network comprising a plurality of resources, a plurality of emergency services, and a Service/Name Resolution (SNR) system connected to a transport network. In operation, one of the resources receives a retrieval key for an emergency event from a conforming emergency system. The resource transmits the retrieval key to the transport network. The SNR system receives the retrieval key over the transport network and identifies at least one of the emergency services corresponding with the retrieval key. The SNR system initiates the transfer of the retrieval key to the identified emergency services. The identified emergency services then perform services corresponding with the retrieval key.